

Reference and Adult Services
Division of NCLA

SETTING TECH SUPPORT EXPECTATIONS:

Empowering Staff to Meet the Community's Needs

A virtual panel of your colleagues will discuss the challenges faced and best practices employed by library staff in providing technological support to the public. The panel will include the perspectives of:

- a Social Worker (Pam Pagones, Farmingdale PL)
- a Technology Librarian (James Hutter, Port Washington PL)
- a Head of Adult Reference (Kristine Dugan, Uniondale PL)

NOVEMBER 10TH FROM 10-11AM



Register at

[https://ncla.wildapricot.org/
event-6383288](https://ncla.wildapricot.org/event-6383288)

NCLA members free

Non-members \$15

1 CEU Will be Awarded